

**MassHealth**  
**Specifications Addendum**  
**Health Care Claim Status Request and Response**  
**(ASC X12N 276/277)**

All approved Trading Partners of the Division must comply with this Specifications Addendum when conducting Health Care Claim Status Request and Response transactions with the Division. This Specifications Addendum is incorporated into the MassHealth Trading Partner Agreement as if fully restated therein. The Division retains the right to modify this Specifications Addendum at any time. Only the last issued Specifications Addendum of each type will be effective, as of the date specified in the addendum.

1. Applicability: A Trading Partner may conduct a Claim Status Request and Response transaction with the Division using one of the following transmission options:

- (a) the Division's claim status billing and policy line;
- (b) the Division's Internet Bulletin Board System;
- (c) Windows-based PC software installed on the provider's computer network;
- (d) a Web browser installed on the provider's computer network pointing to <https://www.massrevs.eds.com>; or
- (e) dial-up access.

This Specifications Addendum applies only to the transmission methods described in 1(b), 1(c), 1(d), and 1(e) above.

2. Specifications: When conducting a Claim Status Request and Response transaction via a transmission method described in 1(b), 1(c), 1(d), and 1(e) above, the Trading Partner agrees to:
  - (a) prevent unauthorized persons from accessing its computer systems or the computer systems of the Division;
  - (b) prevent persons with authorized access to its computer systems or computer systems of the Division from exceeding the scope of their access;
  - (c) refrain from circumventing any security mechanism or procedures established by the Division;
  - (d) treat its user ID and password confidentially; to change its password regularly; and to notify the Division promptly of any unauthorized use of its user ID or password; and
  - (e) require its current and former employees and agents to comply with the terms of its Trading Partner Agreement with the Division and this Specifications Addendum.